

**To:** Ward, W. Robert[Ward.Robert@epa.gov]  
**From:** Ostrander, David  
**Sent:** Wed 9/23/2015 4:58:32 PM  
**Subject:** FW: ... claim ...Form submission from: Emergency Response to Gold King Mine Release  
Contact Us About Emergency Response to the Gold King Mine Release form

Can you help with the questions below? Are we allowed to answer these at all. I think a call to this person explaining our legal limitations on answering questions would help.

Thanks

-----Original Message-----

From: Shanahan, Mike  
Sent: Wednesday, September 23, 2015 10:39 AM  
To: Cody, Cynthia  
Cc: Poetter, Joe; Ostrander, David  
Subject: RE: ... claim ...Form submission from: Emergency Response to Gold King Mine Release Contact Us About Emergency Response to the Gold King Mine Release form

Cindy,

This falls under the Comptroller and Emergency Response. HR doesn't have any input for this. I would recommend talking to David Ostrander, Joe and Ben Bielenberg. Where is Cynthia?

Mike

-----Original Message-----

From: Cody, Cynthia  
Sent: Wednesday, September 23, 2015 10:24 AM  
To: Shanahan, Mike  
Cc: Poetter, Joe  
Subject: FW: ... claim ...Form submission from: Emergency Response to Gold King Mine Release Contact Us About Emergency Response to the Gold King Mine Release form

Not going well. Can you inform us please?

Cindy Cody  
Sustainability Coordinator  
Environmental Protection Agency, Region 8  
1595 Wynkoop, Denver CO 80202  
303.312.6228  
cody.cynthia@epa.gov

-----Original Message-----

From: [REDACTED] **Personal Email/Ex. 6**  
Sent: Wednesday, September 23, 2015 9:01 AM  
To: Poetter, Joe; Cody, Cynthia  
Cc: Marcus, Darlene; Whitney, John (Bennet)  
Subject: FW: ... claim ...Form submission from: Emergency Response to Gold King Mine Release Contact Us About Emergency Response to the Gold King Mine Release form

Joe, Cynthia,

This is the answer I got when I submitted my questions online (below).

Let me review what has happened in the last 24 hours. A business called me and asked me two specific questions about Form 95. I went to the web page that EPA had prepared, didn't find the answers, so I

wrote to Cynthia as our local contact.

Cynthia forwarded me to you Joe. It is the same answer I got from Joe to get the answers. Joe, you sent me back to the same web page I had already reviewed. You told me about the "contact us" form on that page, so I filled it out with the same two questions I asked you.

This morning, I got a response from this "contact us" form that sent me back to the same page I had already reviewed, already been referred to by Joe, and where the "contact us" button is located at which I submitted my questions. They also said I should call a phone number... which I am fairly certain at this point is simply going to point me back to the same page we keep circling around and is NOT. HELPING.

In my line of work, this is what's known as a "runaround". I want an answer to the two questions below. If you are unwilling to help, just say you can't help and I will be sure to let the business know- a business that lost almost 100% of its activity in August and September as a result of a spill caused by EPA- that EPA is unwilling assist them.

I have cc'd our local congressional representatives so they can see how frustrating this is and how unhelpful EPA has been in trying to get what should be two simple answers to a business that had had to shutter its doors as a result of EPA.

Will you give me answers to the two questions below, or not?

**Citizen Name/Ex. 6**

-----Original Message-----

From: R8EISC [mailto:R8EISC@epa.gov]

Sent: Wednesday, September 23, 2015 8:31 AM

To: **Personal Email/Ex. 6**

Cc: R8EISC

Subject: Re: ... claim ... Form submission from: Emergency Response to Gold King Mine Release Contact Us About Emergency Response to the Gold King Mine Release form

Hello,

The US EPA has prepared the following information resource. Please note that questions not answered on the website should be directed to the EPA Hotline: 844-607-9700 (toll-free).

EPA is committed to working closely with response agencies and state and local officials to ensure the safety of citizens, respond to concerns and to evaluate impact to water contaminated by the Gold King Mine Release. EPA is sharing information as quickly as possible with the public as experts work to evaluate any effects the spill may have on drinking water, public health, agriculture, fish and wildlife.

Please see our website for the latest information: <http://www2.epa.gov/goldkingmine>

Regular updates will be posted as they are available.

EPA Hotline: 844-607-9700 (toll-free)

---

From: drupal\_admin@epa.gov <drupal\_admin@epa.gov> on behalf of EPA <drupal\_admin@epa.gov>

Sent: Tuesday, September 22, 2015 10:09 PM

To: R8EISC

Subject: Form submission from: Emergency Response to Gold King Mine Release Contact Us About Emergency Response to the Gold King Mine Release form

Submitted on 09/22/2015 6:09PM

Submitted values are:

Name: **Citizen Name/Ex. 6**

Email Address: **Personal Email/Ex. 6**

Comments:

With regard to the Gold King Mine Spill in Southwest Colorado:

1) When claiming a business loss (lost profit), should the claim go in Line 12A (Property damage) or 12B (Personal injury)? There is no clear line on Form 95 for business loss.

2) If a person submits a Form 95 claim this year, then suffers further business losses next year, can they file another Form 95 for the business losses next year?